4.2 Communication technology

Communication is aided by a range of technology – some are written, others are verbal. (Paste descriptions into the correction sections and then save)

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| **Presentation software** |  |
| **Word Processing** |  |
| **E-mail** |  |
| **Web** |  |
| **Blog** |  |
| **Vlog or video log** |  |
| **Instant messaging** |  |
|  |  |

* can include text, graphics, video and audio images and is used to tell a story or used to support someone presenting information.
* – a regularly updated web page run by an individual or small group taking the form of a personal journal which is accessible to the public.
* – a communication service which enables a person to communicate privately with another individual in real time over the internet.
* – used for the production, editing, printing and storing or text on a computer. E.g.: written letters, reports, books, leaflets or posters.
* – a form of blog which includes video clips
* a system of internet servers that support specially formatted documents often connected via hyperlinks.
* – the distribution of electronic messages from one computer to another via a network.

What communication technology would use use if you worked as a computer support technician for a small PC repair company? **Justify your answers**, write into your book. 3 choices minimum. 